

Payment Policy

Introducing an even easier, safer, & faster form of payment.

DIRECT DEBIT via

GoCardless

1. You'll receive a URL link via text/email.

(Invoices will be charged automatically on the due date. For each invoice, you'll receive 2 email notices: 2-3 days before the transaction and once it's complete.)

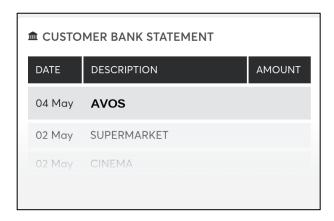
2. Simply fill out your direct debit information to GoCardless.

(Only one setup is needed for each restaurant. The email must be from the person who manages the bank account.)

3. Invoice copies will be sent after each invoice is generated on our system.

(Usually the same day or the day after ordering)

Bank Statements should show as the following:



Things to Keep in Mind

List of notifications you may receive via email:

- When you authorize Direct Debit
- If your mandate requires multiple signatures
- When you authorize or are assigned to a subscription/plan
- When your existing subscription is changed or finishes
- Three working days prior to any one-off payment being charged
- When a payment fails
- If a failed payment is retried
- When a payment is cancelled
- When a payment is refunded
- When your mandate is cancelled
- If your mandate is reinstated
- If your mandate fails or expires

In the occurrence of a Chargeback/Failure fee, an additional \$4.00 will be charged on the next invoice. In order to avoid this fee, please ensure there's a sufficient balance in your account.

\$4.00

Chargeback / Failure fee